

Install the App

1. Go to the Google Play Store and search for “Oticon On”
2. Tap “Install”
3. When the installation is complete you will see the app’s icon on the home screen of your phone

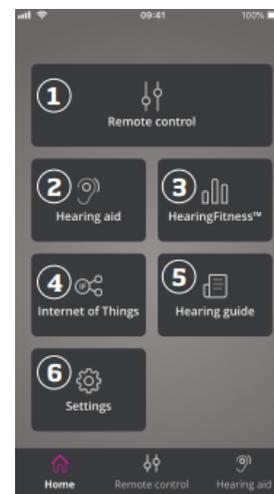


Pair and Connect

1. Start with a new battery in your hearing devices before pairing. If the battery is weak, it can affect how your Bluetooth performs with your iPhone.
2. Make sure the Bluetooth is turned on and the aids are within 8 inches of the device then launch the app
3. The app will automatically search for the hearing aids. Switch the aids off and then back on and wait for the app to detect the aids.
4. Select the aids and proceed. The app will attempt to pair and connect the aids. Once it has done so, you will see a success status and can click “Continue” to start the app.

Using the Oticon On App

1. Home Screen -You can access all features of the app from the home screen.
 - a. Remote Control: gives you access to programs and volume control
 - b. Hearing Aid: check the battery level and find the hearing aids if lost
 - c. Hearing Guide: gives access to various guides
 - d. Settings: adjust the app to your preferences



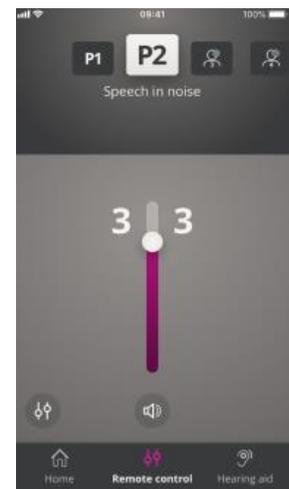
2. Change Volume and Mute

- a. Select “Remote Control” from the home screen to access volume control.
- b. Volume Level Indicator: “0” is the start-up volume as prescribed by your hearing care provider.
- c. Slide up or down to increase or decrease the volume.
- d. Switch between volume control in both aids or in each hearing aid independently.
- e. Tap to mute or unmute the microphones.



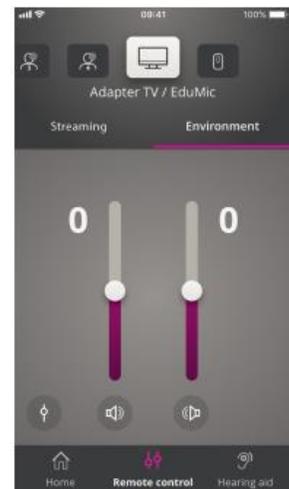
3. Change Program

- a. Select “Remote Control” from the home screen to access the programs.
- b. You can have up to four different listening programs – these are defined by your hearing care provider during the fitting session.
- c. Tap the programs icon on the top of the screen to access the programs. Swipe left to see the full list and tap the icon of the program you wish to access.
- d. If the hearing aids are paired with a TV Adapter and/or a ConnectClip, one or two more programs will be available in the list.



4. TV Sound and Remote Microphone

- a. If the aids are paired with a TV Adapter, you can control sound streamed from your TV to your aids.
- b. Select “Streaming” to adjust the volume of the sound from your TV. To adjust the volume of the external sound picked up by the aids, select “Environment.”
- c. If the aids are paired with a ConnectClip, select “Mic Sound” to adjust the volume. You can adjust the volume of the environment for the ConnectClip as well.



5. Tinnitus SoundSupport – intended to provide temporary relief from tinnitus and is programmed by your hearing care provider during fitting.
 - a. Select “Remote Control” and swipe through the list of programs to select the tinnitus program.
 - b. Select “Noise” to adjust the volume of the tinnitus sounds by swiping up or down on the sliders.
 - c. To adjust the volume of external sound picked up by the microphones on the aids, select “Environment.”



6. OpenSound Booster

- a. Useful if you find it difficult to focus on speech or are tired after a long day at work. Once activated, it shifts the settings of the aids into an enhanced mode where noise can be reduced.
- b. To activate/deactivate, use the horizontal switch above the volume sliders. It will turn green when activated. Note: the feature will be deactivated when changing programs, opening the battery drawer or reconnecting the hearing aids.



7. Find My Hearing Aids

- a. Tap “Find my Hearing Aids” if you have lost your devices. A map will show the last known location of the paired hearing aids when the app was working.
- b. A proximity bar indicates how close you are to each connected aid. If your phone is out of range or the connection is lost, you can see the date and time of the last connection
- c. The green marker indicates there is a connection. The red marker indicates the connection is lost

